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## FIBERLINK EXTENDACCESS™



- > **THE EXTENDACCESS INTEGRATION SERVICE CREATES A SINGLE "FOOTPRINT" OR "PHONEBOOK" THAT INTEGRATES AN ENTERPRISE'S WI-FI ACCESS POINTS AND CONTRACTED CONNECTIVITY SERVICES WITH FIBERLINK'S GLOBAL VIRTUAL NETWORK OF 65,000 ACCESS POINTS.**
- > **FIBERLINK PERIODICALLY UPDATES AND DISTRIBUTES THE INTEGRATED CONNECTIVITY FOOTPRINT TO HUNDREDS OR THOUSANDS OF MOBILE COMPUTERS.**
- > **MOBILE EMPLOYEES USE ONE CONNECTIVITY CLIENT FOR ALL TYPES OF WIRELESS AND REMOTE ACCESS, WHICH LOWERS SUPPORT COSTS AND IMPROVES EMPLOYEE SATISFACTION.**

Providing network connectivity for mobile employees can be daunting. Enterprises find themselves supporting their own wireless networks and contracting with multiple mobile network service providers. Mobile employees become frustrated coping with two or more connectivity clients and authentication procedures.

Fiberlink's ExtendAccess service creates a single "footprint" or "phonebook" that combines an enterprise's Wi-Fi access points and contracted connectivity services with Fiberlink's global virtual network. By using the ExtendAccess service with Fiberlink's Extend360 Mobility Platform, enterprises can provide mobile workers with a single connectivity client and authentication procedure. Fiberlink continuously updates the footprint and distributes it to remote computers.

Enterprises lower support costs and simplify the task of managing mobile workers. They also reduce networking costs by leveraging both their own contracts with network service providers and Fiberlink's volume discounts.

Simple. Secure. Mobility.™

## Features and Benefits

### INTEGRATING CONNECTIVITY OPTIONS

ExtendAccess creates a single "footprint" or "phonebook" that integrates connectivity and networking options provided by enterprises, third party service providers, and Fiberlink and its networking partners. These include:

- Private wireless LAN access points belonging to the enterprise (for example in campus settings).
- Wi-Fi and cellular wireless service providers that are already providing networking services to the enterprise.
- Fiberlink's global virtual network, consisting of 65,000 wireless and dial-up access points provided by ISPs and DSL, cable, Wi-Fi hotspot and cellular wireless service providers in 150 countries.

The "footprint" includes not only up-to-date phone number and network address information, but also information on required credentials and user authentication procedures.

### AUTOMATED DEPLOYMENT AND UPDATE

The ExtendAccess service automatically distributes the connectivity footprint to the Extend360 Agent™ on all mobile and remote computers. It also updates the footprint periodically with new access points and changed authentication information. This offloads a difficult and time-consuming task from the enterprise's IT staff.

### SIMPLE END USER EXPERIENCE

With the ExtendAccess service and the Extend360 Agent, mobile workers can use a single connectivity client to access all types of mobile connectivity options, including dial-up, ISDN, hotel broadband, PHS (in Japan), Wi-Fi hotspot and wireless data connections.

A Personal Account connection feature gives employees a single process for logging on and entering personal credentials for corporate, personal and free connections, masking different user interfaces and authentication processes.

Policies and the connectivity footprint are updated behind the scenes, transparently to the mobile employees.

The combination of additional access points and a single, consistent connectivity interface improves employee satisfaction with mobile computing and lowers support and user training costs.

### POLICY COMPLIANCE AND REPORTING

ExtendAccess™ helps enterprises demonstrate that security and connectivity policies are being applied consistently across all connection types. Centralized reporting helps the IT staff track costs and connectivity success rates across many different service providers and geographical areas.

### REDUCING NETWORK COSTS

Through the ExtendAccess service and Fiberlink's Extend360 Mobility Platform enterprises can save on networking costs by mixing and matching advantageous rates they may have negotiated with individual service providers with the low networking costs of Fiberlink's global virtual network.

## The Fiberlink Advantage

Fiberlink provides software and services that make mobile computing simpler and more secure for today's enterprises. Since 1994, Fiberlink solutions have been deployed to over 1 million users around the world in Fortune 500 companies including General Electric, Continental Airlines and Bloomberg. Fiberlink has received numerous accolades for its innovative mobility platform and has been recognized for five consecutive years in the Leader's Quadrant in Gartner's report on Managed Remote Access and Mobility Services.